Sometimes life can spiral out of control. But when it’s time to make a tough call, we’re here to help and offer hope.

If you or someone you know is experiencing or at risk of experiencing a mental health or substance abuse crisis, CHR’s Mobile Crisis Response Team is just a phone call away. Our interdisciplinary team of mental health professionals is available 24 hours a day, seven days a week to provide short-term crisis response, stabilization and intervention. We go to the person in need, so that the individual can remain in a comfortable environment. Our timely response and intervention reduces the risk of the crisis escalating, and is an alternative to hospitalization.

WHEN TO CALL

- If you or someone you know is experiencing a mental health or substance abuse crisis
- If a situation seems to be out of control and you need immediate access to mental health professionals
- If you or someone you know isthreatening to harm anyone, including yourself

HOW WE HELP

The Mobile Crisis Response Team provides a number of integrated services including:

- Evaluation of immediate need for crisis/emergency services (telephone triage)
- Crisis intervention and/or assistance in de-escalating the situation
- Risk assessment and evaluation for more intensive services
- Short-term crisis management until other supports/services are in place, or the crisis is resolved
- Liaison between individual, families, health care providers and emergency services
- Coordination of appropriate community-based services for ongoing treatment and follow up

WHO CAN CALL

We accept self-referrals, as well as referrals from family and friends, health care providers and those in the community—essentially any person concerned about the well being of another.

This program serves the adult population, including DMHAS, DMR, DCF and the elderly in:

- Amston
- Andover
- Bloomfield
- Bolton
- East Granby
- East Windsor
- Ellington
- Enfield
- Granby
- Hebron
- Manchester
- Somers
- South Windsor
- Stafford
- Stafford Springs
- Suffield
- Tolland
- Vernon/Rockville
- Windsor
- Windsor Locks

CALL TOLL FREE 1.877.884.3571 OR VISIT WWW.CHRHEALTH.ORG
LICENSED BY DPH, ACCREDITED BY THE JOINT COMMISSION
WE'RE READY TO HELP

CHR accepts referrals from parents, guardians, family members and friends. We also take referrals from schools, hospitals, private providers, primary care physicians, pediatricians, community agencies and emergency service personnel, to name a few. We also welcome self-referrals.

CHR accepts Medicaid, HUSKY Part A & Part B, Medicare and most major health insurances as partial or full payment for services.

A NETWORK OF SUPPORT

24-Hour On-Call Emergency Professional Coverage
Crisis Intervention and Support
Outpatient Services (Adult, Child and Family)
• Clinical and psychiatric assessments
• Evaluation, treatment recommendations and medication management
• Individual, family and group therapy
• Treatment of depression, anxiety and other psychological problems
• Substance abuse assessment and treatment
Child and Family Specialty Programs
• Trauma-Focused Cognitive Behavioral Therapy
• Adolescent Community Reinforcement Approach
• Foster Care
• Community Support for Families
Child and Family In-Home Services
• Functional Family Therapy
• Intensive In-Home Child & Adolescent Psychiatric Service
• Multi-Dimensional Family Therapy
Adult Services
• Intensive Outpatient/IOP Plus
• Residential Substance Abuse Treatment Program
• Community Support and Rehabilitation Programs
• MAT for Opiate Dependence
Adult In-Home Services
• Mobile Crisis Response Team
• Assertive Community Treatment
Primary Care and Wellness Services
• Whole Health, Behavioral Health Home and Charter Oak Health Center
Housing Services
• Residential, Outreach and Supportive Housing Programs

CONVENIENT LOCATIONS

BLOOMFIELD
693 BLOOMFIELD AVENUE, SUITE 101
BLOOMFIELD • CT 06002

DANIELSON
71 WESTCOTT ROAD
DANIELSON • CT 06239

ENFIELD
153 HAZARD AVENUE
ENFIELD • CT 06082

HARTFORD
999 ASYLUM AVENUE, SUITE 502
HARTFORD • CT 06105

EAST HARTFORD
474 SCHOOL STREET
EAST HARTFORD • CT 06108

CHARTER OAK HEALTH CENTER
21 GRAND STREET
HARTFORD • CT 06106

MANCHESTER
THE CENTER FOR HEALTH & WELLNESS
444 CENTER STREET
MANCHESTER • CT 06040

MANSFIELD
7B LEDGEBROOK DRIVE
MANSFIELD • CT 06250

MIDDLETOWN
955 SOUTH MAIN STREET
MIDDLETOWN • CT 06457

NORWICH
55 MAIN STREET, SUITE 410
NORWICH • CT 06360

PUTNAM
391 POMFRET STREET
PUTNAM • CT 06260

WILLIMANTIC
433 VALLEY STREET
WILLIMANTIC • CT 06226

WILLIMANTIC
1491 WEST MAIN STREET
WILLIMANTIC • CT 06226

FOR AVAILABILITY OF SERVICES IN YOUR AREA, CALL CHR’S ASSESSMENT CENTER AT 1.877.884.3571 OR VISIT WWW.CHRHEALTH.ORG